

Timeline: Royal Commission into Victoria's Mental Health System

(source: Final Report, Volume 5, Transforming the system – innovation and implementation)

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
1	Supporting good mental health and wellbeing			
	Develop a <i>MH&W Outcomes Framework</i>	→		
	New <i>MH&W Cabinet Subcommittee</i> to use the new framework to monitor outcomes & inform policy/investment (refer to 46(2))			→
	Publicly report on progress against the Framework, every year			→
2	Governance arrangements for promoting good mental health and preventing mental illness			
	Establish a <i>MH&W Promotion Office</i> led by a MH&W Promotion Adviser in the new <i>MH&W Division</i>	→		
	Develop and coordinate a state-wide approach to MH&W	→		
3	Establishing a responsive and integrated mental health and wellbeing system			
	Establish 50 to 60 <i>Adult and Older Adult Local MH&W Services</i>		→	
	Establish 22 <i>Adult and Older Adult Area MH&W Services</i> delivered through partnerships with public health organisations or hospital and non-government organisations	→		
	Establish 13 <i>Infant, Child and Youth Area MH&W Services</i> delivered through partnerships with public health organisations or hospital and non-government organisations	→		
	Establish state-wide services		→	
	Realign boundaries and organise services into 8 regions	→		
	Remove rigid catchment boundaries		→	
	Establish a service capability framework		→	
4	Towards integrated regional governance			
	Establish 8 interim regional bodies to advise the <i>MH&W Division</i> (mid 2021)	→		
	Replace interim bodies with legislated <i>Regional MH&W Boards</i> (no later than end 2023)		→	
	Establish a multiagency panel in each region	→		

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
5	Core functions of community mental health and wellbeing services			
	Core function 1: Local and Area services to provide integrated treatment, care and support	→	→	
	Core function 2: Local and Area services to help people find and access treatment, care and support, including 24/7 crisis response (Area MH&W services)	→	→	
	Core function 3: Local and Area services to support to access primary and secondary care and related services, with use of formal model of shared care	→	→	
	Local & Area services to deliver multidisciplinary support through a range of delivery modes including site based, telehealth, digital technologies, in homes (including assertive outreach).	→	→	
6	Helping people find and access treatment, care and support			
	Ensure referral from GP or other provider to Local MH&W service	→	→	
	Ensure access to Area MH&W services through referral from Local MH&W services or direct referral from a GP	→	→	
	Ensure referral to State-wide MH&W services through Area MH&W services	→	→	
	Promote, and co-produce a website that provides clear, up-to-date information about Victoria's mental health and wellbeing system	→	→	
	Improve non-government helpline services and connections to MH&W services	→	→	
7	Identifying needs and providing initial support in mental health and wellbeing services			
	Ensure MH&W services provide needs identification and initial support functions: access and navigation support, initial support discussions, comprehensive needs assessment and planning – all to be based on philosophy of 'how can we help?'	→	→	
8	Responding to mental health crisis			
	Establish 24/7 all-age crisis services in all Area MH&W Services	→	→	
	Improve emergency departments' ability to respond to mental health crises	→	→	
	Ensure at least 1 highest-level emergency department suitable for mental health and alcohol and other drug treatment in each region.	→	→	

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
9	Develop 'safe spaces' and crisis respite facilities			
	Establish consumer-led and non-government organisation delivered safe spaces and crisis respite facilities	→	→	
	Establish 8 drop-in or crisis respite facility for adults and older Victorians per region	→	→	
	Establish 4 safe space facilities for young people across the state		→	
	Establish a crisis stabilisation facility led by a public health service in partnership with a non-government organisation that delivers wellbeing supports	→	→	
10	Supporting responses from emergency services to mental health crises			
	Ensure response to crisis led by mental health professionals, not police (where safe)	→	→	
	Divert 000 calls to Ambulance Victoria, not Police	→		
	Ensure 24/7 clinical support available to ambulance and police	→	→	
11	New models of care for bed-based services			
	Expand Hospital in the Home services	→		
	Establish a wide range of flexible residential respite services, including peer-led demonstration site	→	→	
	Develop new bed-based rehabilitation services	→	→	
	Deliver at least 100 new acute beds across Victoria	→	→	
	Periodically review the allocation of new beds			→
12	Developing new bed-based rehabilitation services			
	Implement the new whole-of-system rehabilitation pathway	→	→	
	Co-design a new community rehabilitation model of care and deliver it at a community care unit demonstration site	→	→	
	Co-design the new intensive rehabilitation model of care and deliver it at a secure extended care unit demonstration site	→	→	
	Apply the new rehabilitation models of care to existing community care and secure extended care units			→

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
13	Addressing gender-based violence in mental health facilities			
	Ensure all new mental health inpatient facilities are designed and built to enable gender-based separation			→
	Ensure existing high dependency units allow gender-based separation (mid 2022)	→		
	Retrofit existing inpatient facilities on a case-by-case basis		→	
	<i>MH&W Division</i> to support services to eliminate violence in bed-based settings			→
14	Supporting mental health consultation liaison services			
	Ensure consultation liaison services are recognised for consumers admitted for physical reasons	→	→	
	Ensure services are incorporated, costed, and priced to classification and standards	→	→	
	Ensure public health services and public hospitals receive funding to deliver liaison services	→	→	
	Ensure public health services and public hospitals are accountable for consultation liaison services			→
	Ensure public health services and public hospitals are accountable for delivery of integrated mental health treatment			→
15	Supporting good mental health and wellbeing in local communities			
	Establish community collectives in each local government area	→	→	
	Support collectives to bring local leaders and community members together	→	→	
	Test and develop initiatives to support participation, inclusion and connection		→	
	Establish 1 social prescribing trial per region in Local MH&W Services (end 2022)	→		
16	Establishing mentally healthy workplaces			
	Under <i>MH&W Cabinet Subcommittee</i> , foster employers to create mentally healthy workplaces	→		
	Under <i>MH&W Cabinet Subcommittee</i> , advise, develop and provide resources to employees across Victorian businesses on mental health	→		
	Sponsor industry-based trials to adapt and implement mentally healthy workplace approaches		→	

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17	Supporting social and emotional wellbeing in schools			
	Fund evidence informed initiatives to support student MH&W	→	→	→
	Develop digital platform that contains a list of initiatives	→		
	Develop a fund to support schools with the most appropriate initiatives for them	→	→	→
18	Supporting the mental health and wellbeing of prospective and new parents			
	Expand and reform community perinatal mental health teams in <i>Adult and Older Adult Area MH&W Services</i>	→	→	
	Review approaches to perinatal mental health screening	→		
19	Supporting infant, child and family mental health and wellbeing			
	Establish 1 infant, child and youth MH&W system	→		
	Establish dedicated service stream for infant, children and their families, consisting of Infant, Child and Family Area MH&W Services (end 2022)	→		
	Use service stream to provide appropriate MH&W treatment, care and support	→		
	Use service stream and deliver core functions of community MH&W services	→		
	Establish 3 infant, child and family health and wellbeing community-based hubs (end 2022)	→		
	Deliver online parenting programs and group-based parenting sessions	→		
	Establish 2 state-wide subacute residential family admission centres	→	→	
20	Supporting the mental health and wellbeing of young people			
	Establish dedicated service stream for young people, consisting of youth area MH&W services within the <i>Infant, Child and Youth Area MH&W Services</i> (end 2022)	→		
	Use service stream to adopt and deliver Recommendation 5	→		
	Use service to provide short-term and ongoing treatment to young people	→		
	Ensure Youth Area MH&W Services are available for people aged 12 to 25	→	→	
	Support partnerships between headspace centres and <i>Infant, Child and Youth Area MH&W Services</i>	→	→	
	Ensure <i>Infant, Child and Youth Area MH&W Services</i> become preferred providers of headspace centres	→		

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21	Redesign bed-based services for young people			
	Review, reform and implement new models of multidisciplinary care for bed-based services for young people	→	→	
	Deliver a range of bed-based services for young people	→	→	
	Ensure every region has a <i>Youth Prevention and Recovery Centre</i> for young people	→	→	
	Create a stream of inpatient beds in Victoria for young people	→	→	
	Ensure Hospital In Home services are available for young people	→		
	Review the Youth Residential Rehabilitation Program	→		
22	Supporting the mental health and wellbeing of older Victorians			
	Establish MH&W service stream for older Victorians	→		
	Ensure older Victorians have access to the same MH treatment, care and support	→	→	
	Establish older adult MH&W specialist teams in Adult and Older Adult MH&W Services	→	→	
	Provide specialist mental health treatment, care and support	→	→	
	Assist primary and secondary care and related services that support older Victorians	→	→	
23	Establishing a new Statewide Trauma Service			
	Establish the Statewide Trauma Service within the Collaborative Centre for MH&W (by end 2022)	→		
	Fund the Statewide Trauma Service to bring together experts	→		
	Fund the Statewide Trauma Service to conduct multidisciplinary and translational trauma research	→		
	Fund the Statewide Trauma Service to develop and deliver education and training	→		
	Fund the Statewide Trauma Service to develop and oversee digital peer-led support platforms	→		
	Fund the Statewide Trauma Service to coordinate and facilitate access to specialist trauma expertise	→		
24	A new approach to addressing trauma			
	Enable each <i>Adult and Older Adult Area and Infant, Child and Youth Area MH&W Service</i> to employ up to 3 specialist trauma practitioners	→	→	

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
25	Supported housing for adults and young people with mental illness			
	Recognise people with mental illness as a part of a priority population group in 10-year housing strategy			→
	Revise Victorian Housing Register’s Special Housing Needs Priority Access categories to include people living with mental illness	→		
	Ensure 2000 dwellings assigned to people with mental illness		→	
	500 new medium-term housing places for young people		→	
	Ensure homes are appropriately located, delivered in a range of configurations and are integrated with MH&W services	→		
	Periodically review allocation of housing and audit comes			→
26	Governance arrangements for suicide prevention and response efforts			
	Establish a <i>Suicide Prevention and Response Office</i> in the <i>MH&W Division</i>	→		
	Establish a system-based approach in the <i>Suicide Prevention and Response Office</i>			→
	Work with people with lived experience in the <i>Suicide Prevention and Response Office</i>			→
	Work with Commonwealth Government to coordinate state/national approaches			→
	Facilitate community and government-wide suicide prevention and response			→
	<i>Suicide Prevention and Response Office</i> to work within governance structures			→
	<i>Suicide Prevention and Response Office</i> to employ people with lived experience			→
27	Facilitating suicide prevention and response initiatives			
	Provide training for workforces likely to come in contact with people experiencing suicidal behaviour		→	
	Provide community gatekeeper training for Victorians		→	
	Enable Aboriginal people to design culturally safe community gatekeeper training		→	
	Facilitate industries and businesses to invest in workplace suicide prevention and response programs		→	
	Develop initiatives to support people at risk of suicidal behaviour		→	
	Coproduce an aftercare service for LGBTIQ+ people		→	
	Partner with the Commonwealth Government to implement bereavement support		→	

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
28	Develop 14-day support program for adults experiencing psychological distress	→		
	Develop system-wide roles for the full and effective participation of people with lived experience of mental illness or psychological distress			
	Develop key roles across MH&W system for people with lived experience			→
	Enable <i>MH&W Commission</i> to elevate leadership and full participation of lived experience in policies/programs		→	→
	Enable <i>MH&W Commission</i> to develop and support leadership capabilities of people with lived experience		→	→
	Enable <i>MH&W Commission</i> to design and deliver initiatives to prevent and address stigma		→	→
	Design and deliver initiatives to develop awareness and understanding		→	→
29	A new agency led by people with lived experience of mental illness or psychological distress			
	Establish a new non-government agency consisting of majority people with lived experience	→	→	
	Through the agency, deliver training and resources to aid the development of organisations	→	→	
	Through the agency, develop and deliver MH&W services led by lived experience	→	→	
	Through the agency, facilitate shared resourcing, partnerships and co-location between people with lived experience	→	→	
30	Develop system-wide involvement of family members and carers			
	Develop roles across MH&W system for people with lived experience as family members and carers	→		→
	Enable <i>MH&W Commission</i> to elevate and support the role and leadership of family members carers			→
	Ensure MH&W services are set for working with families, carers and supporters	→	→	
	Ensure families, carers and supporters are included in therapeutic intervention in each Area MH&W Service	→	→	

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
	Ensure families, carers and supporters are a part of workforce training	→	→	
	Improve information sharing and develop standards for services with families, carers and supporters	→		
31	Supporting families, carers and supporters			
	Commission non-government organisations to use consistent branding and deliver 1 family and carer-led centre in each 8 regions (end 2022)	→		
	Provide tailored information and support in the 8 regions	→		
	Work with families, carers and supporters to identify needs in the 8 regions	→		
	Provide access to increased funds for immediate practical needs in the 8 regions	→		
	Deliver family and carer peer support groups in the 8 regions	→		
	Establish state-wide peer call-back service for families, carers and supporters who care for people experiencing suicidal behaviour	→		
	Ensure tailored information for families, carers and supporters	→	→	
32	Supporting young carers			
	Fund a non-government organisation to co-design and expand supports for young carers (end 2022)	→		
	Broaden the Families where a Parent has a Mental Illness program by enabling Area MH&W Services to employ workers to support young carers and increasing available funds for young carers	→		
	Strengthen identification and referral pathways for young carers	→		
33	Supporting Aboriginal social and emotional wellbeing			
	Resource <i>Social and Emotional Wellbeing Centre</i> to establish 2 co-designed healing centres	→		
	Resource <i>Infant, Child and Youth Area MH&W Services</i> to support Aboriginal community-controlled health organisations	→		
	Resource Aboriginal community-controlled health organisations to deliver services for children and young people	→		

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
	Resource VACCHO (Victorian Aboriginal Community Controlled Health Organisation) to design and establish service for infants and children		→	
34	Working in partnership with and improving accessibility for diverse communities			
	Ensure engagement with diverse communities in the MH&W system			→
	Legislatively provide Secretary of the Department of Health to be responsible for MH&W system that responds to diverse communities – function delegated to Chief Officer for MH&W	→		
	Ensure <i>MH&W Division</i> collects, analyses and reports data on diverse communities			→
	Ensure <i>MH&W Division</i> guarantees access to appropriate MH&W information, communication for diverse communities		→	
	Ensure <i>MH&W Division</i> enables diverse communities and community-led organisations to assist their communities in the system and deliver/design MH&W information/awareness		→	
	Provide recurrent funding to Switchboard Victoria to deliver Rainbow Door program (end 2021)	→		
	Development of digital technologies to support language services that assist access to MH&W services		→	
35	Improving outcomes for people living with mental illness and substance use or addiction			
	Ensure at least 1 highest-level emergency department is suitable for mental health and alcohol and drug treatment in every region (end 2022)	→		
	Ensure all MH&W service provide integrated treatment care and support for people with mental illness and substance use or addiction	→		
	Ensure all MH&W do not exclude consumers living with substance abuse or addiction from accessing treatment, care and support	→		
36	A new state-wide service for people living with mental illness and substance use or addiction			
	Establish new state-wide specialist service		→	

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
	In the specialist service, undertake substance use, addiction and mental illness research	→	→	
	In the specialist service, support education and training for mental health, alcohol and other drug practitioners and clinicians	→	→	
	In the specialist service, provide primary consultation to people living mental illness and provide secondary consultation to MH&W and alcohol and other drug practitioners/clinician	→	→	
	Increase addiction specialists in Victoria	→	→	
	Explore opportunities for funded addiction specialist trainee positions in Victoria	→		
37	Supporting the mental health and wellbeing of people with, or at risk of coming in contact with, the criminal and youth justice systems			
	Expand Assessment and Referral Court to the 12 headquarter Magistrates' Courts	→	→	
	Expand forensic community model to enable <i>Adult and Older Adult</i> and <i>Infant, Child and Youth Area MH&W Services</i> to help people in or at risk of coming into contact with the justice system	→		
	Expand forensic community model to establish specialist behaviour response team	→		
	Establish program for people in prison living with mental illness	→		
	Expand youth forensic mental health programs to a state-wide model	→	→	
38	Providing safe and appropriate mental health treatment, care and support at Thomas Embling Hospital			
	Refurbish the existing 136 beds	→	→	
	Provide an additional 107 beds (end 2026)	→	→	
	Provide up to 20 beds to support people living with mental illness	→		→
39	Supporting the mental health and wellbeing of people in regional and rural Victoria			
	Provide additional resources to enable MH&W services operating in regional Victoria to deliver services to small or isolated rural communities	→	→	
	Trial 2 digital service delivery initiatives in regional and rural areas (end 2022)	→		

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
40	Provide incentives for mental health and wellbeing workforce in rural and regional areas			
	Establish an incentive scheme to attract MH&W workers and services	→		
	Establish an incentive scheme to retain MH&W workers	→		
41	Addressing stigma and discrimination			
	Fund and support the <i>MH&W Commission</i> to design and deliver anti-stigma programs that are long term and reduce stigma in a range of settings.	→		
	Design and deliver anti-stigma program grants	→	→	
	Conduct a comprehensive evaluation of anti-stigma efforts	→		
	Support and establish mechanisms to address mental health discrimination	→		
	Support and establish mechanisms to enhance legal protection from mental health discrimination	→		
	Enable 1 or 2 independent legal services to initiate legal claims relating to mental health discrimination	→		
42	A new Mental Health and Wellbeing Act			
	Repeal <i>Mental Health Act 2014</i> and enact new <i>Mental Health and Wellbeing Act</i> (end 2021 and no later than mid 2022)	→		
	Ensure <i>MH&W Act</i> includes new objects and mental health principles	→		
	Ensure <i>MH&W Act</i> clarifies roles, responsibilities and governance arrangements	→		
	Ensure the <i>MH&W Act</i> establishes bodies and roles referred in other recommendations	→		
	Ensure <i>MH&W Act</i> strengthens accountability and monitoring mechanisms	→		
	Ensure <i>MH&W Act</i> measures reduces rates and negative impacts of compulsory treatment, seclusion and restraint	→		
	Ensure <i>MH&W Act</i> simplifies and clarifies statutory provisions in compulsory assessment and treatment	→		
	Ensure <i>MH&W Act</i> specifies which information on MH&W can be collected and used	→		

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43	Future review of mental health laws			
	Commission an independent review of Victoria’s mental health laws (5-7 years after <i>MH&W Act</i> is enacted)			→
	Co-design Terms of Reference for review and consider the role/functions of the Mental Health Tribunal and Chief Psychiatrist			→
44	A new Mental Health and Wellbeing Commission			
	Establish the <i>MH&W Commission</i>	→		
	Ensure <i>MH&W Commission</i> is led by a Chair Commissioner and a small group of Commissions, including at least 1 with lived experience	→		
	Enable MH&W Commission to carry out key functions			→
45	Effective leadership of and accountability for the MH&W system			
	Establish in legislation the role of Chief Officer for MH&W to lead the <i>MH&W Division</i>	→		
	Empower Chief Officer to be responsible for implementing Royal Commission recommendations (unless stated otherwise)			→
	Transfer Mental Health Reform Victoria’s functions to division (mid-2021)	→		
	Ensure division employs people with lived experience across positions			→
46	Facilitating government-wide efforts			
	Establish governance structures facilitate government and community-wide approaches to MH&W	→		
	Establish governance structures to oversee implementation of Royal Commission recommendations	→		
	Ensure governance structures comprise of a <i>Mental Health and Wellbeing Cabinet Subcommittee</i> , a <i>Mental Health and Wellbeing Secretaries’ Board</i> , a <i>Suicide Prevention and Response Secretaries’ Board Subcommittee</i> and an <i>Interdepartmental Committee on Mental Health and Wellbeing Promotion</i>	→		
47	Planning the new mental health and wellbeing system			
	Establish a process for assessing MH&W service needs using an adjusted version of the National Mental Health Service Planning Framework	→		

R	Deliverables	Short (by end 2022)	Medium (by end 2026)	Long (by end 2031)
	Develop and publish a state-wide MH&W service and capital plan and 8 regional mental health and wellbeing service and capital plans (endorsed by end 2022 and remainder approved by end 2023, refer to 46(2))		→	
	Update state-wide MH&W service and capital plan every 3 years		→	→
	Empower <i>Regional MH&W Boards</i> to update regional service and capital plans every 3 years (end 2026)		→	→
48	Selecting service providers and resourcing services			
	Empower Regional MH&W Boards to use, new service standards to select providers	→	→	→
	Support new and existing providers to meet long-term service standards	→	→	→
	Develop new ways of funding providers, including trialling activity- based funding model	→		
	Work with <i>Collaborative Centre for MH&W</i> to develop and implement an approach to bundling funding		→	
	Develop and trial a capitation funding model that provides a tailored package	→	→	
49	Monitoring and improving mental health and wellbeing service provision			
	Establish a new performance monitoring and accountability framework	→		
50	Encouraging national partnerships			
	Work with the Commonwealth Government and the National Cabinet Reform Committee to delineate responsibilities of government, raise the profile of MH&W issues and strengthen focus on implementation of MH&W strategies	→		
51	Commissioning for integration			
	Build new resourcing and monitoring of MH&W services to commission various integrated demonstration projects		→	→
	In collaboration with Regional MH&W Boards, work with Commonwealth Government and PHN'S to establish a co-commissioning approach to Commonwealth and state-funded services		→	→

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52	Improving the quality and safety of mental health and wellbeing services			
	Establish a <i>Mental Health Improvement Unit</i> within Safer Care Victoria (end 2021)	→		
	Enable <i>Mental Health Improvement Unit</i> to work with MH&W services to fulfil dedicated duties			→
53	Strong oversight of the quality and safety of mental health and wellbeing services			
	Enable <i>MH&W Commission</i> to use complaints and oversight functions for system-wide quality and safety			→
	<i>MH&W Commission</i> to monitor issues including seclusion/restraint, compulsory treatment, gender-based violence and suicide in healthcare.			→
	<i>MH&W Commission</i> to monitor complaints, advise government and build an understanding of mental health quality and safety			→
54	Towards elimination of seclusion and restraint			
	Aim to eliminate seclusion and restraint practices within 10 years			→
	Regulate chemical restraint through legislative provisions in <i>MH&W Act</i>	→		
	Ensure Chief Officer for MH&W leads a strategy to reduce seclusion and restraint			→
	Enable <i>Mental Health Improvement Unit</i> to co-design MH&W services with people with lived experience			→
55	Ensuring compulsory treatment is only used as a last resort			
	Act immediately to ensure compulsory treatment is a last resort			→
	Set targets to reduce use and duration on a year-by-year basis	→		
	Set expectations on non-coercive options when commissions MH&W services			→
	Ensure Mental Health Improvement Unit increases consumer leadership, supports local programs and makes workforce training on non-coercive options available			→
56	Supporting consumers to exercise their rights			
	Promote, protect and ensure there is a standard of mental health and wellbeing without discrimination.			→

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	Include a legislative provision in the new Act to enable an opt-out model of access to non-legal advocacy services	→		
	Increase access to legal representation for consumers who appear before the Mental Health Tribunal	→	→	
	Align mental health laws over time with other decision-making laws			→
57	Workforce strategy, planning and structural reform			
	Ensure expanded mental health and wellbeing services are delivered by a diverse and multidisciplinary workforce	→	→	→
	Implement and support structural workforce reforms to enhance workforce roles and attract, train and transition staff (end 2023)	→	→	
	Develop, implement and maintain a <i>Workforce Strategy and Implementation Plan</i> for the Department of Health (end 2021)	→		
58	Workforce capabilities and professional development			
	Department of Health to define knowledge, skills and attributes for a diverse and multidisciplinary MH&W workforce (end 2021)	→		
	Develop <i>Victorian MH&W Workforce Capability Framework</i>	→	→	
	Detail capability development across workforce as a part of <i>Workforce Strategy and Implementation Plan</i>	→	→	
	Enable the <i>Collaborative Centre for MH&W</i> to coordinate professional develop and learning across MH&W workforce	→		→
59	Workforce safety and wellbeing			
	Establish <i>Mental Health Workforce Wellbeing Committee</i> to address occupational health and safety needs (end 2021)	→		
	Implement a range of measures to support professional wellbeing of workforce, in collaboration with relevant groups, bodies and representatives	→	→	
	Work with Mental Health Workforce Wellbeing Committee to monitor wellbeing at least once a year (beginning 2021)	→		→
60	Building a contemporary system through digital technology			

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	Develop new digital service requirements for all publicly funded MH&W service providers	→		
	Support MH&W providers to adopt digital technologies	→	→	
	Enable MH&W services to offer people access to devices, data and digital literacy support	→	→	
61	Sharing mental health and wellbeing information			
	Develop policies, standards and protocols to enable collection and sharing of MH&W information	→		
	Set expectations that MH&W services will provide opportunities for consumers to contribute to information about them	→		
	Collaborate with consumers to introduce consent-driven approach to information sharing	→		
62	Contemporary information architecture			
	Develop, fund and implement infrastructure for ICT systems including Electronic MH&W Record for services to replace current systems	→	→	
	Review data items required for service delivery and system admin	→		
	Develop, fund and implement a new Mental Health Information and Data Exchange		→	→
	Develop, fund and implement a new user-friendly online consumer portal		→	
	Develop, fund and implement a comprehensive data repository		→	
63	Facilitating transitional research and its dissemination			
	Enable <i>Collaborative Centre for MH&W</i> (by 2023) to facilitate transitional research	→	→	
	Enable <i>Collaborative Centre for MH&W</i> (by 2023) to ensure new research aligns with reform priorities	→	→	
	Enable <i>Collaborative Centre for MH&W</i> (by 2023) to strengthen and support formal network of academic service leaders	→	→	
	Enable <i>Collaborative Centre for MH&W</i> (by 2023) to ensure evidence informs workforce education/training	→	→	

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	Enable <i>Collaborative Centre for MH&W</i> (by 2023) to provide a clearing house to collect, combine and share information	→	→	
	Enable <i>Collaborative Centre for MH&W</i> (by 2023) to provide authoritative advice on evidence-informed approaches	→	→	
	Identify and promote opportunities to increase collaboration in transitional research on MH&W of infants, children and young people	→	→	
64	Driving innovation in mental health treatment, care and support			
	Commission an existing entity to provide support and resources for innovation in mental health treatment, care and support	→	→	→
	Fund the existing entity to establish and promote collaborative networks, administer mental health innovation fund and provide support to services.	→	→	→
65	Evaluating mental health and wellbeing programs, initiatives and innovations			
	Set expectation that adequate evaluation is a condition of funding for all new MH&W programs, initiatives and innovations	→		
	Develop and fund a strategy to ensure evaluation routinely informs implementation of reforms	→	→	
	Promote and improve evaluation practices throughout the MH&W system	→	→	→

