



Annual Report 2006



*Psychiatric
Disability
Services of
Victoria*

*Photographs of Conference 2006
by John Dunton, Molly Galea and Elaine Hopper.*

*Top photo is of Keynote Speaker Patrica Deegan
and the bottom pic of Wade and Mikey from RFQ.*

VICSERV membership

Ordinary membership is open to community managed psychiatric disability specific rehabilitation support services or programs.

Associate and individual membership is available to any organisation or individual who has an interest in psychiatric disability rehabilitation support services or issues.

Benefits to members

- discounts on VICSERV workshops, publications, forums, and conferences
- information packages
- borrowing rights to resources held in the VICSERV library
- receipt of *New Paradigm*, our quarterly journal
- access to management and service support
- access to a range of training programs
- access to network meetings

Membership fees are based on funding level.

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e-mail	vicserv@vicserv.org.au	home page	www.vicserv.org.au



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What is VICSERV?

VICSERV is the peak body for non-government psychiatric disability rehabilitation and support services in Victoria. These services include housing support, home-based outreach, psychosocial and prevocational day programs, residential rehabilitation, mutual support and self help, employment, training and support, carer education, respite and advocacy.

Our Vision

a world of opportunity for people with a psychiatric disability

Our Mission

VICSERV is dedicated to the achievement of the best outcomes for people with a psychiatric disability, their families and their communities.

We do this through

- promoting the principles and practices of psychosocial rehabilitation
- building and disseminating knowledge
- providing leadership
- building partnerships
- undertaking workforce training and development
- promoting quality in service delivery
- undertaking advocacy and community education

The mission statement is underpinned by the following values

- respect, dignity and responsibility
- equity
- perservance
- interdependence / inter-connectedness
- flexibility and responsiveness
- honesty and integrity
- participation and consultation, and
- camaraderie.

We are committed to honoring consumer and carer experience, embracing diversity, promoting a sense of belonging and inclusiveness, and encouraging innovation.

Board

President

Arthur Papakotsias (meeting attendance: 10/10)
NEAMI Ltd

Vice President

July 2005 – October 2005
Loretta Foster (meeting attendance 8/10)
Upper Hume Community Health

November 2005 –
Peter Waters (meeting attendance 7/10)
ERMHA

Secretary

Stephan Ward (meeting attendance 9/10)

Treasurer

Ian McLaren (meeting attendance 10/10)

Margaret Brooks (meeting attendance 7/10)
St Luke's Anglicare

September 2005 - December 2006
Nicky Bisogni (1/3)
July & August 2005, January 2006 –
Mark Smith (7/7)
Prahran Mission

Licia Kokocinski (meeting attendance 9/10)
ADEC

Eifion Breese (meeting attendance 7/10)
Mental Illness Fellowship Victoria

Kelvin Wilson (meeting attendance 9/10)
Centacare

Chris McNamara (meeting attendance 9/10)
SNAP Inc.

Wayne Harrington (meeting attendance 6/6)
Doutta Galla Community Health Service

Notes

Wayne Harrington was elected in November 2005
No meeting was held in November 2005

Staff

Chief Executive Officer

David Clarke (to January 2006)
Andrew McCallum (acting February
2006 - April 2006)
Michael Cassar (from April 2006)

Administration

Noris Zarth
Rosalind Oh
Bill Wallace
Colin Brokenshire (on leave)

Training and Development

Denise Wissmann
John Dunton

Information Services

Susan Pepper
Elaine Hopper

Policy

Mark Jackson

VICSERV Conference 2006



Management Report

New Beginnings

When a CEO leaves an organisation it creates opportunities for new beginnings – to take an inside-out, outside-in fresh look at strategic directions.

In its twentieth year, this is has been core business for VICSERV in 2006.

Michael Cassar was appointed as CEO in April from outside the sector and brought with him a sophisticated level of negotiation and communication skills and a great deal of experience with peak and industry bodies.

With Michael in the chair, we have worked on reinventing VICSERV and focussing it on the future.

We had become too reactive and our strategic directions were either too operational or too 'fluffy'. Our new 'reason for being' is that we want to be about members.

We want to be more dynamic in our lobbying and we want to involve our members in that process.

We want to learn from our past and take the best of our policy development into the future for the direct benefit of our members.

We want our members to be able to work with us not just be beneficiaries of the services we provide.

We want our members to be alongside us and to be represented by us as we seek a different type of relationship with the Mental Health Branch.

We want to work a lot more closely with the agencies quoted in the media to ensure a collective voice and a shared understanding about mental health.

We want to change what we look like on a practical level and will move into new premises as part of this in the next year.

We want to communicate our role with more clarity, authority, leadership and purpose.

We want our members across Victoria to know 'we hear you' and we are responding to your needs of us and desires for us.

It has been a year of re-imagining the organisation and we plan new beginnings from now and see a future in which we communicate with our members, not just to them, about the priorities of the sector we all serve. It was good to see the sector receive \$1.9 billion from the Council of Australian Governments (COAG) and we welcomed the opportunity to state VICSERV's case in terms of where we see the priorities for service delivery and resource allocation.

It was disappointing however that the Department of Human Services Victoria didn't match the commonwealth funding.

Here's to new beginnings.

Arthur Papakotsias, President

Chief Executive Officer's Report

It is always an interesting experience joining a new organisation and I am pleased that my experience at VICSERV so far has enabled the best use of my experiences elsewhere.

Undoubtedly, the most significant achievement this year was the successful 2006 Psychosocial Rehabilitation Conference, Partnerships Toward Recovery. Conducted in conjunction with the Richmond Fellowship Asia Pacific (ASPAC) Forum it attracted over 900 participants, and was well received by those in attendance.

From a management perspective, the main activities have been conducting a communications audit, laying the groundwork for strategic planning, and review administrative functions. This is with a view to improving VICSERV's viability and strategic planning in relation to member services and the external environment. As our president Arthur Papakotsias states in his report, it has been a year of reviewing and planning and there have been a number of staff changes that have occurred coincidentally along the way.

As a result of this organisational overhaul and extensive and ongoing consultation with our members, VICSERV is now in great shape as an organisation to 'come of age' and celebrate its 21st birthday in 2007.

After a year of looking within and strengthening our offering, VICSERV's focus next year will be an external one. We will concentrate on collaborating and partnering with our members rather than just delivering services to them and we will work alongside them as we lead, or contribute to, as appropriate, the public discourse about the needs of the mental health sector.

In moving on, we acknowledge our past and thank previous CEO David Clarke for his nine years here, applaud Manager Information Services, Susan Pepper, who after 10 years editing our flagship publication *New Paradigm*, left us recently. Policy & Research Officer, Mark Jackson also moved on to manage a service in NSW.

Without the people who give their time, effort and commitment, VICSERV and the good it does would be nought. Thanks and acknowledgement go to:

- The Committee of Management, who generously volunteer their time and expertise, in particular to Arthur Papakotsias as President for his leadership and creative guidance.
- To the Staff Team for their professionalism, commitment, and preparedness to work tirelessly in delivering member focussed services.
- To our funding partners – Department of Human Services, Mental Health Branch and other organisations who enable us to continue to respond to the needs of our members.

Finally, to our members, who not only demonstrate support and trust in VICSERV, but are also prepared to provide feedback and be involved in its future development.

I commend this Annual Report to the members of VICSERV and look forward to continuing our work together into our twenty-first year.

Michael Cassar

Information Services

The information services provided by VICSERV fall into three categories

- the library
- the publishing program
- the website.

Together they aim to provide comprehensive information about psychosocial rehabilitation and psychiatric disability support to VICSERV members, students and other interested people including service planners and carers, from Australia and sometimes beyond.

The library

The VICSERV library's invaluable collection of books, journal articles, journals, videos and booklets continued to grow this year in response to the needs of the sector for current and relevant information about psychiatric disability. Over the past year around 300 items were added.

Its value to the sector, especially as a research library, is demonstrated every time a user spends several hours in the library referring to our resources. Members actively used the library resources. In addition, users have been provided with photocopies of articles on request or have made these themselves.

The VICSERV online web catalogue continues to be a useful first port of call for members, and many members phone or arrive with prepared lists of items they have searched for online. The search capabilities of the online catalogue are regularly being developed.

VICSERV has continued its link with the Mental Health Library, which is incorporated into the Royal Melbourne Hospital Health Sciences Library, with a representative attending Mental Health Library Advisory Forum meetings and being able to offer advice about VICSERV members' needs. PDRS workers can also use the Mental Health Library.

Publications

The report on the day programs review, *Into community: day programs past, present and future* was published in April and launched at the VICSERV/ASPAC conference. VICSERV continues to market a range of publications to member agencies and other sector stakeholders.

New Paradigm

The VICSERV journal, *New Paradigm*, has continued to publish articles over the past year informing workers about many facets of the mental health field. VICSERV thanks all contributors for the use of their work and their willingness to share it with the sector.

A survey of readers, undertaken in the second half of 2005, revealed a continuing high regard for the journal. There were also interesting suggestions for further developing the journal.

www.vicserv.org.au

VICSERV's website has continued to be an important way of communicating both with members and the world beyond. The site is used as a shop front for much of VICSERV's work.

The training calendar and training course descriptions, seminar program, newsletter, publications and library catalogue can all be accessed via the website. In addition, information about network meetings and news is also published.

Currently the site is being redesigned, with navigation pathways through the information streamlined while continuing to meet government accessibility standards. The site is maintained regularly and opportunities to add content or improve access to current content are sought out. The library search pages have been streamlined for quicker loading and searching.

PDRS Service Networks

Co-ordinators' network

Improvements to the structure and content of VICSERV's co-ordinators' network meetings have been well received. The new format included guest speakers and discussion topics relevant to PDRS frontline service delivery and sector wide information sharing.

Discussion and presentations included Involuntary Treatment Orders and the Mental Health Review Board, Dual Diagnosis Rotation Project and Approaches to Consumer and Care Surveys.

Thanks to Heather Geerts (Reach Out Southern Mental Health) for her services as chairperson over several years. Heather stood down from this role at the end of 2005 and was succeeded by Cheryl McDonald (Western Region Health Centre).

Quarterly Information Network

With the Partnerships Toward Recovery Conference taking place in April 2006, only three network events were held during the year. They were again extremely well supported.

- August 2005 Innovative Solutions to Complex Problems Forum in Benalla

This event included presentations that showcased a range of innovative PDRS practice examples such as Intensive Home Based Outreach in Seymour and Shepparton, the Doutta Galla Community Health Step Up Step Down Residential facility and St Luke's Homeless Strategy Discharge Planning.

- November 2005 Intensive Home Based Outreach (IHBOS) Forum in Dandenong

Hosted by the Eastern Region Mental Health Association (ERMHA), this event highlighted different examples of IHBOS across service as well providing an invaluable opportunity for IHBOS staff to share information and network.

- June 2006 Planned Respite Workers Forum in Fairfield

Hosted by the Mental Illness Fellowship, this event provided an opportunity for both state and federally funded program workers to hear presentations, find out how planned respite is delivered in different organisations and settings, and to discuss future challenges and issues.

Thanks to PDRS organisations in the Goulburn Valley region, ERMHA and Mental Illness Fellowship for assistance with the hosting of these key events.

Victorian women's Mental Health Network

This long established network conducts its meetings at VICSERV on a monthly basis. This year it also conducted a survey on women's experiences (mental health workers and consumers) in mixed sex wards.

Training and Professional Development

Highlights of the year in Training and Professional Development included

- Mapping of VICSERV Specialist Training modules to the Certificate IV in Mental Health Work (Non Clinical) course modules from the Community Services Training Package
- The commencement of the Certificate IV in Mental Health Work (Non Clinical) course for PDRS staff in the Gippsland region
- The completion of the third Diploma of Frontline Management course for PDRS Team Leaders, Managers & Co-ordinators
- Delivery of VICSERV training modules for Member Organisations in Geelong, Mornington and Mildura
- Delivery of VICSERV training modules for newly funded mental health service organisations in Queensland, New South Wales and South Australia
- Delivery of Dual Diagnosis training for mental health service organisations in Tasmania

These new initiatives were undertaken alongside a full calendar of VICSERV training for PDRS staff.

The Department of Human Services Mental Health Branch continues to provide the PDRS sector with backfill funding to enable services to fill staff positions when workers attend VICSERV specialist training modules.

Backfill funding was also applicable for PDRS staff who registered for the Certificate IV Mental Health Work (Non Clinical) course delivered by VICSERV in conjunction with Integrated Learning Solutions in Gippsland. This course commenced in April 2006 with traineeship funding also available for some of the participants. VICSERV hopes to offer this course again in 2007 with similar funding arrangements.

VICSERV training is well subscribed and received by participants as indicated in the following figures.

Description	Unit of measure	Full year FASA Target (2005/6)	Full year Actual Result Target (2005/6)
Number of staff days in training	Days	697	1,021
Number of people receiving training	People	423	616
Average satisfaction score training attended	% satisfied	85%	87%
Rural participation in training	% participation	35%	37%
Training hours delivered	Hours	5,297	6,480
Number of programs including accredited modules delivered	Number	Not Applicable	50

Training and Professional Development continued

VICSERV went on the road to deliver on site training at regional member organisations that included Recording Client Information in Geelong, Keyworker 3 Goal Setting in Mornington and Mildura, Keyworker 4 Assessing Client Strengths & Needs in Mornington. On site training has proven to be convenient and time saving for regional PDRS organisations.

As the third Diploma of Frontline Management course concluded in May 2005, another intake of 12 participants commenced the fourth course delivered for PDRS team leaders, managers and co-ordinators. This course is a popular feature of the VICSERV training calendar and provides participants with practical management, planning and organisational skills to effectively function in their roles.

Interstate training

VICSERV training for three groups of Richmond Fellowship of Queensland (RFQ) staff based in Brisbane and Toowoomba concluded in November 2005. Over a period of 18 months, some 45 RFQ staff attended training that covered the Principles of Psychosocial Rehabilitation and Keyworker modules 1, 2 & 3.

Staff in newly funded services in New South Wales, Queensland and South Australia also benefited from attending VICSERV training. As a result of aligning VICSERV specialist training to the Certificate IV in Mental Health Work (Non Clinical) course, staff in South Australia will gain access to accredited training in 2007.

A series of Dual Diagnosis training programs for Mental Health Services staff across Tasmania in August and September 2005.

University of Melbourne Social Work course

VICSERV's training also included the delivery of the 10 week Psychiatric Disability Support elective as part of the University of Melbourne social work course.

This elective proves to be very popular and provides students with the opportunity to gain direct and valuable contact with PDRS services, staff and consumers. Some of the previous graduates have begun working in the PDRS sector sharing the value of acquiring this elective.

Thanks to VICSERV member organisations and those staff who participated in this program.

VICSERV Training & Professional Development

I. VICSERV specialist training

This includes Orientation for New Workers in PDRS Services, Keyworker 1 to 5 modules, the annual three day residential Principles and Practices of Psychosocial Rehabilitation, Recording Client Information and Facilitating a Recovery Group. Training modules are always undergoing review as a result of changes and new initiatives in the sector. Thanks to members of the Keyworker Reference Groups who assist with this process. Backfill funding is available for these programs.

I. VICSERV specialist training team

VICSERV has a small but highly experienced and dedicated training team that is able to combine a hands-on working knowledge of the PDRS sector together with training qualifications. Trainers are used for training conducted at VICSERV, on site at member agencies and more recently, interstate on behalf of the growing PDRS sector around Australia.

Thanks to the following training team members for their contribution to a successful training program in 2005/6: Molly Galea, Sue Cox, Tania Koblar, Lynise Pamment, Xenia Girdler, Julia Douglas, Nicky Bisogni, Rajiv Ramanathan and Jenny Skewes.

Training and Professional Development continued

I. Specialist partnership training

VICSERV continues to form effective working partnerships with individual practitioners and organisations to offer specialised training and professional development for the PDRS sector. Programs delivered included Solution Orientated Counselling, Critical Incident & Debriefing Skills and Borderline Personality Disorder.

I. VICSERV workplace training

VICSERV specialist training continued to be promoted and offered directly to PDRS services at their workplace in response to training requests. This has proved to be both a highly effective and economical practice for regional and outer metropolitan PDRS organisations.

I. VICSERV management training

The Diploma of Frontline Management course is an integral component of VICSERV training and a key contributor to increasing quality in service delivery and practice. Participants have enjoyed the practical aspects of this course and the completion of a work based project as part of the assignment tasks.

Non-accredited short courses offered included Time Management and Team Leadership.

I. Breakfast seminar series

Breakfast seminars were again offered in conjunction with the University of Melbourne Mental Health Practice Research Unit and Prahran Mission. A range of topics was covered in the seminar series including Collaborative Approaches To Working With Young People With Complex Needs presented by Deb Asler, and Using Skills & Knowledge in PDRS Practice presented by Pam Trevithick, Visiting Academic in the University of Melbourne School of Social Work.

Thanks to Fiona McDermott at the University of Melbourne for her assistance in identifying interesting topics and presenters, and to Prahran Mission for hosting the breakfasts.

I. VICSERV community service industry training

VICSERV training team members were regularly involved through the year in delivering training programs and workshops on assisting and providing a service to people with a psychiatric disability. Organisations that received this training included the Australian Democrats, Cities of Melbourne & Darebin, Centre for Adult Education and Kinect Australia.

What lies ahead

The training team at VICSERV is committed to increasing the skills, knowledge and workforce development of the PDRS sector. Its ongoing challenge is to design and deliver quality training to meet the goal of promoting a skilled and qualified PDRS workforce in addition to maintaining Victoria's role as leader in provision of PDRS services.

VICSERV is pleased that it can now offer training that is mapped against competencies from the Certificate IV in Mental Work Non Clinical course as well as its own specialist training. Longer term, it hopes to contribute to accredited training pathways and complementary modules in line with impending changes to the Community Services Training Package.

VICSERV is now seeing integrated service delivery increasing in clinical and PDRS services, in particular the development of Prevention and Recovery Care Services (PARC) across Victoria. VICSERV has been involved in providing training for newly appointed staff at the Eastern Region Mental Health Association PARC service and will also deliver training for the PARC service to be opened in Bairnsdale in 2007.

Thanks to the Mental Health Branch for its assistance and support with this process that will result in a comprehensive plan with clear directions for the immediate future of Training and Professional Development.

Policy and Research Report

National happenings

The end of 2005 saw the publication of the Mental Health Council of Australia's Not for Service report and in early 2006 the Senate Inquiry published Crisis to Community. In April 2006 the Prime Minister announced \$1.9 billion for mental health over five years. All of these initiatives have presented new opportunities for the Psychiatric Disability Rehabilitation and Support (PDRS) sector in Victoria.

The VICSERV/Richmond Fellowship Asia Pacific (ASPAC) Conference held in April 2006 was a key point providing the opportunity for each of the state peak bodies from around Australia to come together to begin creating a national dialogue about common concerns.

This process continued in earnest at The Mental Health Services Conference (THEMHS) and is still being played out. Having a more coherent national voice for psychosocial rehabilitation will be important in the continuing improvement of mental health services across the nation and VICSERV is playing a major part in these developments.

2006-2009 price indexing negotiations

On a more local scale, 2006 has seen the revisiting of VICSERV's three yearly price indexation negotiations with the state government. The process has, however, been significantly different, with VICSERV acting in partnership with the Victorian Council of Social Services (VCOSS) and other non-government organisation (NGO) peak bodies to develop - in a partnership between government and the community services sector - an adequate, fair, transparent and mutually agreeable indexation figure.

From January 2006, VICSERV participated in a six to eight member negotiating team to finally arrive at the 3.1 per cent indexation across state and commonwealth-funded community services organisations. It was a slow process, but hopefully one that will have lasting impacts through additional government commitments including:

- The pegging of NGO wages policy to government wages policy
- Guaranteed base price reviews for all sectors during the triennium
- A commitment to a transparent indexing formula.

These additional benefits will mean an ongoing partnership with VCOSS and other NGO peak bodies to guarantee and develop fair funding and indexing strategies.

Day programs

During the last few years VICSERV and the PDRS sector have been engaged in a long overdue review of day programs. The process reached a peak in April with the launch of the publication of Into Community at the VICSERV/ASPAC conference. The document highlighted the need for day programs to consider their place within a continuum of community integration, from drop in/peer-focused strategies, to full re-entry into mainstream community life.

The process is, of course, still continuing with the realisation that a review is only the first step in a long journey of considered change.

Policy and Research Report (continued)

Service quality

There has been a continuing concern amongst sector chief executives about service quality, in particular around issues such as accreditation, data management systems and workforce. A number of these issues were also identified in the day programs review.

VICSERV has since initiated the Service Quality Working Group. Its work has only just begun, but has inherited an agenda commenced some years ago from the quality improvement initiatives commenced by the Department of Human Services (DHS).

Some significant progress has been made in the revival of the VICSERV research agenda over the last year. Some work has been done on drawing up actions to follow up on the 2000 Research Agenda document, but the main achievement this year was with the DHS Mental Health Expert Research Committee.

This committee was convened late in 2005 and its primary responsibility was to determine the expenditure of \$200,000 on new mental health postgraduate grants. VICSERV was very active in selecting candidates for these grants, with one grant going to a staff member of the Richmond Fellowship.

VICSERV also chaired a sub-committee that helped determine priorities for additional grants in future years. In its deliberations the committee recognised the need for capacity building in two areas: psychosocial rehabilitation and consumer-led research. In other words, there was an acknowledgement that there is great need for more research into the practices that help sustain people living in the community with serious mental illness, and that neither the PDRS sector, nor consumers, have had the academically-focussed research opportunities that are so readily available to more clinically-focussed endeavours.

There is therefore an urgent need to undertake activities that can fill significant gaps and build the infrastructure and capacity of the PDRS and consumer sectors to undertake research. This recognition is significant and should be a useful argument for future funding proposals.

There was also a recognition that research should be assisting the broader mental health sector to build upon service innovations through systems evaluations (of existing systems to gauge efficacy), as well as translational research which can properly document, evaluate and further implement innovative programs.

It is hoped that these deliberations will have some influence beyond the postgraduate grants and into the broader mental health arena, thus boosting the evidence base, and respect for, psychosocial rehabilitation strategies.

Conference Report

Partnerships Toward Recovery Conference 2006

Organised in conjunction with the Richmond Fellowship Asia Pacific (ASPAC) Forum, the 2006 Psychosocial Rehabilitation Conference, Partnerships Toward Recovery 2006, which was held at Caulfield Racecourse, had a truly international focus.

A record number of more than 900 delegates attended the expanded three day event from countries that included India, China, New Zealand, Cook Islands and Holland as well as Australia.

The Richmond Fellowship Asia Pacific Forum greatly contributed to the international flavour of the conference as it is part of an international service network that provides health and community services in over 60 countries.

The conference theme of Partnerships has been evolving at a number of levels in mental health for some years. As we develop a stronger understanding of the central role of the consumer in their own recovery, we examine the role of all mental health and other social and community support services, as well as carers and the wider community, in their support role in this recovery journey.

The success of the conference was also attributed largely to the reputation and expertise of keynote speakers Pat Deegan (USA), John Read (New Zealand) and Senator Lyn Allison (Australia), as well as a range of invited speakers covering topics such as human rights, indigenous mental health, carer and family experiences, service partnerships and integration.

The conference also offered a smorgasbord of more than 120 presentations, workshops and/or panel discussions that addressed the main conference theme or its sub themes

- Partnerships that work
- Innovation and Research
- Human Rights, Politics and Policy

VICSERV and the Richmond Fellowship Asia Pacific Forum would like to thank the Department of Human Services, Department of Family & Community Services and Toyota for their financial support of the conference, the organisations that contributed to the exhibitor stands and conference inserts, consumer conference volunteers and members of the conference organising and planning committees for their valued input and contribution to the success of the Partnerships Toward Recovery Conference.

The next Psychosocial Rehabilitation Conference will be held in 2008.

Financial Statements for the year ended 30 June, 2006

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Financial Statements

Committee's Report for the year ended 30/6/2006

Your committee members submit the financial accounts of the Psychiatric Disability Services Of Victoria (Vicserv) Inc for the financial year ended 30 June, 2005.

Committee Members

The names of committee members at the date of this report are:

Arthur Papakotsias

Loretta Foster

Ian McLaren

Stephen Ward

Chris MacNamara

Peter Waters

Mark Smith

Wayne Harrington

Margaret Brooks

Licia Kokocinski

Eifion Breese

Kelvin Wilson

Principal Activities

The principal activities of the association during the financial year were: Peak Body For Psychiatric Services In Victoria.

Significant Changes

No significant change in the nature of these activities occurred during the year.

Operating Result

The profit from ordinary activities after providing for income tax amounted to

Year ended 30 June, 2006	Year ended 30 June, 2005
\$	\$
19,344	13,765

Signed in accordance with a resolution of the Members of the Committee on _____ :



Arthur Papakotsias
President



Ian McLaren
Treasurer

Statement of Financial Position as at 30 June, 2006

	Note	2006	2005
Current Assets			
Cash assets		235,439	200,648
Receivables	2	23,435	39,397
Sundry Debtors & Prepayments		3,705	6,838
Inventories	3	-	3,323
Total Current Assets		<u>262,579</u>	<u>250,206</u>
Non-Current Assets			
Investment		5	5
Property, plant and equipment	4	<u>99,143</u>	<u>58,832</u>
Total Non-Current Assets		<u>99,148</u>	<u>58,837</u>
Total Assets		<u>361,727</u>	<u>309,043</u>
Current Liabilities			
Payables	5	64,419	21,419
Current tax liabilities		(7,800)	13,117
Provisions	6	<u>62,692</u>	<u>63,613</u>
Total Current Liabilities		<u>119,311</u>	<u>98,149</u>
Non-Current Liabilities			
Provisions	6	15,797	11,096
Equipment Reserve	7	<u>7,477</u>	<u>-</u>
Total Non-Current Liabilities		<u>23,274</u>	<u>11,096</u>
Total Liabilities		<u>142,585</u>	<u>109,245</u>
Net Assets		<u>219,142</u>	<u>199,798</u>
Members' Funds			
Retained profits		<u>219,142</u>	<u>199,798</u>
Total Members' Funds		<u>219,142</u>	<u>199,798</u>

The accompanying notes form part of these financial statements.

Income and Expenditure Statement for the year ended 30 June 2006

	Note	2006	2005
Income			
Grants		572,775	513,381
Publications			23,727 22,900
Conference Income & Sponsorship		255,205	-
Membership Fees		28,207	26,620
Training & Consulting Fees		145,260	148,529
Interest received		10,963	7,274
Reichstein Foundation		-	17,000
Proceeds on Sale of Plant		63,636	60,909
Other income		2,800	7,524
Total income		<u>1,102,573</u>	<u>804,137</u>
Expenses			
Salaries & Wages		428,910	399,852
Premises & Equipment		126,521	100,599
Written Down Value of Plant Disposed		49,561	52,462
Other Costs		488,237	237,459
Total expenses		<u>1,083,229</u>	<u>790,372</u>
Profit from ordinary activities before income tax		19,344	13,765
Income tax revenue relating to ordinary activities - -			
Net profit attributable to the association		<u>19,344</u>	<u>13,765</u>
Total changes in equity of the association		<u>19,344</u>	<u>13,765</u>
Opening retained profits		199,798	186,033
Net profit attributable to the association		19,344	13,765
Closing retained profits		<u>219,142</u>	<u>199,798</u>

The accompanying notes form part of these financial statements.

Cashflow Statement for the year ended 30 June, 2006

	2006	2005
Cash Flow From Operating Activities		
Receipts from grants	572,775	522,045
Payments to suppliers and employees	(1,037,410)	(694,899)
Interest received	10,963	7,274
Conferences & training	400,465	148,529
Other income	137,655	75,401
Net cash provided by (used in) operating activities (note 2)	<u>84,448</u>	<u>58,350</u>
Cash Flow From Investing Activities		
Purchase of assets	(113,292)	(90,654)
Proceeds on disposal of assets	63,636	60,909
Net cash provided by (used in) investing activities (note 2)	<u>(49,656)</u>	<u>(29,745)</u>
Net increase (decrease) in cash held	34,792	28,605
Cash at the beginning of the year	<u>200,648</u>	<u>172,043</u>
Cash at the end of the year (note 1)	<u>235,440</u>	<u>200,648</u>

The accompanying notes form part of these financial statements.

Cashflow Statement for the year ended 30 June, 2006

Note	2006	2005
Note 1. Reconciliation Of Cash		
<p>For the purposes of the statement of cash flows, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts.</p> <p>Cash at the end of the year as shown in the statement of cash flows is reconciled to the related items in the balance sheet as follows:</p>		
Cash At Bank	235,158	200,348
Cash On Hand	282	300
	235,440	200,648

Note 2. Reconciliation Of Net Cash Provided By/Used In Operating Activities To Net Profit

Operating profit (loss) after tax	19,344	13,765
Loss/(Profit) on disposal of plant	(14,075)	(8,447)
Depreciation	23,421	21,808
Changes in assets and liabilities net of effects of purchases and disposals of controlled entities:		
(Increase) decrease in trade and term debtors	15,962	1,357
(Increase) decrease in prepayments	3,133	12,808
(Increase) decrease in inventories	3,323	(3,323)
Increase (decrease) in trade creditors and accruals	22,084	(2,442)
Increase (decrease) in grants in advance	-	8,664
Increase (decrease) in employee entitlements	(11,921)	22,823
Increase (decrease) in asset replacement	15,700	(8,663)
Increase (decrease) in specific purpose grants	7,477	-
Net cash provided by operating activities	84,448	58,350

The accompanying notes form part of these financial statements.

Notes to the Financial Statements For the year ended 30 June, 2006

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporations Act. The committee has determined that the association is not a reporting entity.

The financial report has been prepared in accordance with the requirements of the Associations Incorporation Act and the following Australian Accounting Standards:

AASB 112:	Income Taxes
AASB 1031:	Materiality
AASB 110:	Post Balance Sheet Events
AASB 117:	Leases
AASB 119:	Employee Benefits
AASB 107:	Statement of Cashflows
AASB 116:	Property, Plant & Equipment

No other Australian Accounting Standards, Urgent Issues Group Consensus Views or other authoritative pronouncements of the Australian Accounting Standards Board have been applied. The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values, or except where specifically stated, current valuations of non-current assets.

The following specific accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report:

(a) Income tax

The association is exempt from income tax.

(b) Inventories

Inventories consist of high volume publications and are measured at the lower of cost and net realisable value. Costs are assigned on a specific identification basis and include direct costs and overheads, if any.

(c) Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation.

The depreciable amount of all property, plant and equipment are depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

(d) Cash

Cash includes cash on hand and in banks and investments in money market instruments, net of ourstanding bank overdrafts.

(e) Specific Purpose Grants

Capital grants are credited to the equipment reserve account when the assets are purchased. Capital grants are amortised, by write back to income, to match the depreciation charged on funded assets during the year.

(f) Revenue Grants

Recurring revenue grant are taken to the profit and loss account in the year for which they were provided in order to match income with service expenditure. Revenue grant received where services have not yet been provided, are carried forward in current liabilities and brought to account to match service expenditure in future years.

(g) Other Revenue

Other income, including interest received, is brought to account on an accruals basis.

(h) Employee Entitlements

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits expected to be settled within one year are included in current liabilities. Other benefits are included in non current liabilities. Provision is made for long service leave after six years of service.

Members of the Committee For the year ended 30 June, 2006

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the Income and Expenditure Statement, Statement of Financial Position, and Notes to the Financial Statements:

1. Presents fairly the financial position of Psychiatric Disability Services Of Victoria (Vicserv) Inc as at 30 June, 2006 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Arthur Papakotsias
President



Ian McLaren
Treasurer

Date : 18 October 2006

Independent Audit Report

Scope

We have audited the attached financial report, being a special purpose financial report comprising the Committee's Report, Income & Expenditure Statement, Statement of Financial Position, and Notes to the Financial Statements for the year ended 30 June, 2006 of Psychiatric Disability Services Of Victoria (Vicserv) Inc. The Committee is responsible for the financial report and has determined that the accounting policies used and described in Note 1 to the financial statements which form part of the financial report are appropriate to meet the requirements of the Associations Incorporations Act Victoria and are appropriate to meet the needs of the members. We have conducted an independent audit of this financial report in order to express an opinion on it to the members of Psychiatric Disability Services Of Victoria (Vicserv) Inc. No opinion is expressed as to whether the accounting policies used are appropriate to the needs of the members.

The financial statements have been prepared for the purpose of fulfilling the requirements of the Associations Incorporation Act Victoria. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

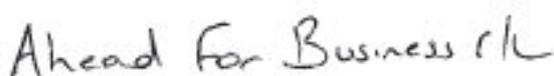
Our audit has been conducted in accordance with Australian Auditing Standards. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with the accounting policies described in Note 1 so as to present a view which is consistent with our understanding of the association's financial position, and performance as represented by the results of its operations and its cash flows. These policies do not require the application of all Accounting Standards and other mandatory professional reporting requirements in Australia.

The audit opinion expressed in this report has been formed on the above basis.

Audit opinion

In our opinion, the financial report presents a true and fair view, in accordance with the accounting policies described in Note 1 to the financial statements, of the financial position of Psychiatric Disability Services Of Victoria (Vicserv) Inc as at 30 June, 2006 and the results of its operations for the year then ended.

Signed on :



Ms Wendy Hancox, Chartered Accountant/Registered Company Auditor
Ahead For Business Pty Ltd
10/420 St Kilda Rd, Melbourne, Vic 3004

Notes to the Financial Statements for the year ended 30 June, 2006

	2006	2005
Note 2: Receivables		
Current		
Trade debtors	23,435	39,397
	<u>23,435</u>	<u>39,397</u>
Note 3: Inventories		
Publications	-	3,323
	<u>-</u>	<u>3,323</u>
Note 4: Property, Plant and Equipment		
Plant and equipment:		
- At cost	67,893	65,609
- Less: Accumulated depreciation	(64,180)	(61,499)
	<u>3,713</u>	<u>4,110</u>
Motor vehicles:		
- At cost	101,859	77,921
- Less: Accumulated depreciation	(13,906)	(23,199)
	<u>87,953</u>	<u>54,722</u>
Plant and equipment (Funded - See Note 7):		
- At cost	8,060	-
- Less: Accumulated depreciation	(583)	-
	<u>7,477</u>	<u>-</u>
	<u>99,143</u>	<u>58,832</u>
Note 5: Payables		
Unsecured:		
- Trade creditors	64,419	21,419
	<u>64,419</u>	<u>21,419</u>
	<u>64,419</u>	<u>21,419</u>
Note 6: Provisions		
Current		
Annual Leave*	40,444	44,763
Long Service Leave*	2,921	15,223
Asset Replacement	19,327	3,627
	<u>62,692</u>	<u>63,613</u>
Non Current		
Long Service Leave*	15,797	11,096
	<u>15,797</u>	<u>11,096</u>
* Aggregate employee entitlements liability	71,082	48,259
There were 11 employees at the end of the year		
Note 7: Equipment Reserve		
Capital Funding	8,060	-
Accumulated Amortisation	(583)	-
	<u>7,477</u>	<u>-</u>

VICSERV Ordinary Members

ACSO - Australian Community Support Organisation
ADEC Psych Disability Support
AMHRU - Sunshine
Anglicare Family Support - Preston
Anxiety Recovery Centre Victoria
ARAFEMI
Aspire
Ballarat Community Health Centre - APROTCH
Bethlehem Community
Boomerang Network Inc
Carer Respite Southern Region
Centacare - MASC
 - PDSS
 - Planned Respite
 - Supported Housing
Dianella Community Health Inc.
EACH - C.A.M.H.A.
 - CREST
 - Groundwork Employment - Knox
 - Groundwork Employment - Box Hill
 - Groundwork Employment - Lilydale
 - Groundwork Employment - Ringwood
 - Halcyon
 - Intensive Outreach Program
 - Lifeworks
 - Rivendell Community Support Program
Eating Disorders Foundation Victoria
ERMHA - Berwick Day Program and Outreach
 - Leonard Centre Day Program
 - Outreach Program
Finchley Support Service
Fintry Bank Supported Accommodation Project
Francis Foundation Inc.
GARSS - Morwell
Geelong Mental Health Consumers Union Inc.
Golden City Support Services
Golden City Support Services, Loddon Campaspe
Grampians Community Health Centre - Balgarnie
GROW Victoria
Homeground Services
Hopesprings
IEMHSA - GlenReach
 - Mosaic
 - Terra Firma

Impact
Inner South Community Health Service
 - Prahran
 - SouthPort
 - St Kilda
Karingal Inc
Latrobe Community Health Services - Creative House
Loddon Mallee Housing & Support Services
Loddon Mallee Housing Services
Macaulay Community Support Association
Mallee Family Care - PDS Program
 - Swan Hill Disability Support
Mental Health Legal Centre
Mental Illness Fellowship
 - Barwon Residential Rehabilitation
 - Breakaway
 - Bromham Place Clubhouse
 - Eastern Region HBO
 - Family MSSH Program
 - Geelong
 - Gippsland
 - HBO Frankston
 - Hume Region Respite
 - Mulberry House
 - Mutual Support & Self Help - Frankston
 - O'Meara House
 - Rossdale House
 - Shepparton Clubhouse
 - Shepparton Home Based Outreach & Support
 - TJ's
 - Warragul Clubhouse
 - Wonthaggi Clubhouse
MHAV Hostels
Moonee Valley Psychiatric Disability Services
 - Boomerang Club
Moreland Community Health Service
NEAMI - Darebin
 - Feenix Club - North East
 - Splash Art Studio
 - Whittlesea
 - South East Sydney
North Richmond Community Health Services
 - Learning Things
Norwood Association Inc.

VICSERV Ordinary Members

- NYCH - Yarra Community Support
 Out Doors Inc.
 OWPDS - Horizons
 - Outlooks Melton Day Program
 PANDA
 Pathways
 - Clearwater Business Services
 - Geelong Program
 - Rehabilitation & Support
 Peninsula Support Services
 Prahran Mission
 - Employment & Training
 - Psychosocial Rehabilitation
 - Home Based Outreach
 - JobSupply Personnel
 - Open House
 - Second Story
 Ramahyuck District Aboriginal Cooperative
 Reach Out Southern Mental Health
 - Resource Club
 - SAILS
 Regina Coeli Community
 Richmond Fellowship of Victoria
 - Amaroo
 - Apollo Program
 - Appleby Crescent
 - ARGOS (Rosa Gilbert & Outreach)
 - Bendigo Residential Rehabilitation
 - Chiron Program
 - Denham House
 - Edith Pardy House
 - Electra Street
 - Jacaranda
 - Jeshimon House
 - Kamara
 - McPherson Community
 - Narana
 - Nette Court
 - Outer Eastern Residential Rehabilitation
 - PALS
 - Purro-Gunya (Warrnambool)
 - Residential Rehabilitation Wodonga
 - Sandridge House
 - Seaford
 - Southern Respite Service
 - Treloar House
 - Victoria Street Program
 - Wattlebridge Residential Rehabilitation
 - Western Respite
 - Wodonga HBO
 - Wodonga RRR
 - Wunnik Gunyah
 - Yandina
 Salvation Army - Gippscare
 Salvation Army - Kardinia Centre
 Social and Emotional Well Being Project
 Special Needs Access Programs Inc.
 - Sale
 - Bairnsdale
 - Korumburra
 St Kilda Baptist Benevolent Society - Scottsdale
 St Kilda Drop-In Centre
 St Luke's Anglicare
 - Bendigo PDSS
 - Echuca
 - Southern Region
 St Mary's House of Welcome
 - No Limits PDS at Richmond
 The Compassionate Friends Victoria Inc.
 Trinity Community Support Association Inc.
 Upper Hume Community Health
 - Get Together House
 Victorian Mental Illness Awareness Council
 Western Region Health Centre
 - Rocket
 - Home based outreach
 Wimmera Uniting Care - Horizons Services
 WISHIN

VICSERV Associate Members

Access Employment Sunraysia Inc.
 Association of Mental Health Social Workers
 BRIT - Health & Community Services
 Camberwell Community Care Unit
 Canterbury Road Residential Rehabilitation
 Care Ring
 Carers Association Victoria
 City of Boroondara - CROP
 City of Moonee Valley - Community Services
 Community Axis
 CRS Australia - Albury
 Dandenong Valley Job Support Inc.
 Deaf-Blind Association
 Disability Employment Action Centre (DEAC)
 E W Tipping Foundation
 Family Planning Victoria Inc.
 Geelong Mood Support Group
 Geelong Employ Ability
 Hanover Women's Service
 Hawthorn Community Mental Health Centre
 JobCo Employment Service
 Kew Neighbourhood House
 Koonung Community Mental Health Service
 Macarthur Mental Health Service
 Macaulay - Jenoaik
 Mallee Accommodation and Support Program
 Mental Health Co-ordinating Council
 Mental Health Information Services Ltd.
 Momentum Personnel
 National Employment & Psychological Services Centre
 Northern Division of General Practice

Northern Metropolitan Institute of Technology
 Northwestern Mental Health Training & Development
 Personal Enrichment Program
 Personnel Employment
 Prahran Mission - JobSupply Personnel
 Reach Out Southern Mental Health - Conquest
 Employment
 Richmond Fellowship of Queensland
 Salvation Army - Community Outreach Service
 - Crossroads Adult Services
 SANE Australia
 SkillsPlus Recruitment
 South Gippsland FOCAS
 Southern Citizen Advocacy
 St John of God Services
 St Vincents Mental Health Service
 Supported Housing Ltd.
 Uniting Church - Kew Mental Health Outreach
 UnitingCare Wesley, Port Adelaide
 Victoria University - Health Sciences Dept.
 Victoria University - Social & Community Studies Dept
 Westate Federation Bendigo
 WiseTrust New Zealand
 Women's Health West
 Work Force Placement Service
 Worksupply Company
 Youth Substance Abuse Service (YSAS)
 Youthworks - Shire of Yarra Ranges

VICSERV Individual Members

Frances Bhathal
 Tracey Colbert
 Susan Collett
 Lorraine Cuff
 Patricia Davis
 Valerie Gerrand
 Ruth Hayward
 Elizabeth Horner

Michael Kelly
 Diane Harris Mentis
 Geoff Nutting
 Mara Pacers
 David Plant
 Jenny Skewes
 David Webb
 Clare Wilding

VICSERV Conference 2006



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